

## METAL GOODS (WALES) LIMITED – TERMS AND CONDITIONS OF BUSINESS

### BUSINESS CUSTOMERS

THE CUSTOMER'S ATTENTION IS DRAWN IN PARTICULAR TO THE PROVISIONS OF CLAUSE 3.4 AND CLAUSE 8.

#### 1. Interpretation

##### 1.1 Definitions:

<b>Business Day</b>	means a day other than a Saturday, Sunday or public holiday in England, when banks in London are open for business.
<b>Collection Location</b>	means the Supplier's premises at Units 1-4, North Road, Bridgend Industrial Estate, Bridgend, CF31 3TP or such other location as may be advised by the Supplier prior to delivery.
<b>Conditions</b>	means the terms and conditions set out in this document as amended from time to time in accordance with clause 11.4.
<b>Contract</b>	means the contract between the Supplier and the Customer for the sale and purchase of the Goods in accordance with these Conditions.
<b>Customer</b>	means the person or firm who purchases the Goods from the Supplier.
<b>Delivery Location</b>	means the location set out in the Order or such other location as the parties may agree in writing.
<b>Force Majeure Event</b>	means an event, circumstance or cause beyond a party's reasonable control.
<b>Goods</b>	means the goods (or any part of them) set out in the Order.
<b>Order</b>	means the Customer's order for the Goods, as set out in the Customer's purchase order form or the Customer's written acceptance of the Supplier's quotation, as the case may be.
<b>Specification</b>	means any specification for the Goods, including any related plans and drawings, that is provided in writing by the Customer to the Supplier at the point of Order.
<b>Supplier</b>	means Metal Goods (Wales) Limited (registered in England and Wales with company number 03169967).

**Test Certificate** means a quality assurance document that certifies a material's technical parameters.

1.2 **Interpretation:**

- 1.2.1 A **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).
- 1.2.2 A reference to a party includes its personal representatives, successors and permitted assigns.
- 1.2.3 A reference to legislation or a legislative provision is a reference to it as amended or re-enacted. A reference to legislation or a legislative provision includes all subordinate legislation made under that legislation or legislative provision.
- 1.2.4 Any words following the terms **including, include, in particular, for example** or any similar expression shall be construed as illustrative and shall not limit the sense of the words, description, definition, phrase or term preceding those terms.
- 1.2.5 A reference to **writing** or **written** includes email.

2. Basis of contract

- 2.1 These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by law, trade custom, practice or course of dealing.
- 2.2 The Order constitutes an offer by the Customer to purchase the Goods in accordance with these Conditions. The Customer is responsible for ensuring that the terms of the Order and any applicable Specification are complete and accurate.
- 2.3 The Order shall only be deemed to be accepted when the Supplier issues a written acceptance of the Order or the Goods are collected or delivered (whichever is the earlier), at which point the Contract shall come into existence.
- 2.4 The Customer waives any right it might otherwise have to rely on any term endorsed upon, delivered with or contained in any documents of the Customer that is inconsistent with these Conditions.
- 2.5 Any samples, drawings, descriptive matter or advertising produced by the Supplier and any descriptions or illustrations contained in the Supplier's catalogues or brochures are produced for the sole purpose of giving an approximate idea of the Goods referred to in them. They shall not form part of the Contract nor have any contractual force.
- 2.6 A quotation for the Goods given by the Supplier shall not constitute an offer. A quotation shall only be valid for a period of 3 calendar days from its date of issue, unless otherwise stated.

### 3. Goods

- 3.1 The Goods available are described in the Supplier's advertisement on its website, social media page or newspaper advert (as applicable). The Customer is responsible for ensuring the Goods described in the Order are accurate and meet the Customer's needs, and for giving the Supplier any necessary information relating to the Goods within a sufficient time to enable the Seller to perform the Contract in accordance with its terms.
- 3.2 The quantity, quality and description of the Goods shall be those set out in the Order as submitted by the Customer (if accepted by the Supplier in accordance with clause 2.3).
- 3.3 In addition to setting out the Goods, the Customer must also ensure that, if required, it details its requirements for a Test Certificate in the Order. The Customer must notify the Supplier of its requirement for a Test Certificate at the time the Order is placed. If the Customer does not include a request for a Test Certificate in the Order, the Supplier will not be able to provide a Test Certificate in respect of the Goods.
- 3.4 Goods are ordered in accordance with the Customer's measurements provided by or on behalf of the Customer. The Supplier shall have no liability for Goods supplied in accordance with measurements provided by or on behalf of the Customer. Further, the Supplier shall have no liability for any Goods which are fabricated or amended in accordance with the Customer's specific instruction, or instructions provided on behalf of the Customer.
- 3.5 The Customer shall indemnify the Supplier against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other reasonable professional costs and expenses) suffered or incurred by the Supplier in connection with any claim made against the Supplier in connection with the Customer's use or purchase of the Goods or in connection with the Supplier's supply of Goods in accordance with the Order and Specification. This clause 3.5 shall survive termination of the Contract.
- 3.6 The Supplier reserves the right to withdraw any Goods from its advertisements or sale at any time.
- 3.7 The Supplier does not manufacture in anyway. Goods are supplied in accordance with the Customer's Specification.

### 4. Delivery

- 4.1 The Supplier shall ensure that:
  - 4.1.1 each delivery of the Goods is accompanied by a delivery note that shows the date of the Order, relevant Customer and Supplier reference numbers, the type and quantity of the Goods (including the code number of the Goods, where applicable), special storage instructions (if any) and, if the Goods are being delivered by instalments, the outstanding balance of Goods remaining to be delivered; and

- 4.1.2 if the Supplier requires the Customer to return any packaging materials to the Supplier, that fact is clearly stated on the delivery note. The Customer shall make any such packaging materials available for collection at such times as the Supplier shall reasonably request. Returns of packaging materials shall be at the Supplier's expense.
- 4.2 The Supplier shall deliver the Goods to the Delivery Location at any time after the Supplier notifies the Customer that the Goods are ready. Alternatively, if agreed with the Supplier, the Customer shall collect the Goods from the Collection Location. Goods must be collected within 3 Business Days of the Supplier notifying the Customer that the Goods are ready. Goods will be available for collection at an agreed time during business hours of 8.30-4.30pm Monday-Friday (excluding public holidays).
- 4.3 Delivery is completed on the completion of unloading of the Goods at the Delivery Location or the loading of the Goods at the Collection Location, as applicable.
- 4.4 Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. The Supplier shall not be liable for any delay in delivery of the Goods that is caused by:
  - 4.4.1 a Force Majeure Event; or
  - 4.4.2 the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods; or
  - 4.4.3 if the Supplier believes it would be unsafe, unlawful or unreasonably difficult to deliver the Goods; or
  - 4.4.4 the Supplier cannot access the Delivery Location or Delivery Location (or access to it) is not suitable for the Supplier's vehicle.
- 4.5 If the Supplier fails to deliver the Goods, its liability shall be limited to the costs and expenses incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.
- 4.6 If the Customer fails to take or accept delivery of the Goods within 3 Business Days of the Supplier notifying the Customer that the Goods are ready, then, except where such failure or delay is caused by a Force Majeure Event or the Supplier's failure to comply with its obligations under the Contract in respect of the Goods:
  - 4.6.1 delivery of the Goods shall be deemed to have been completed at 9.00 am on the third Business Day after the day on which the Supplier notified the Customer that the Goods were ready; and

- 4.6.2 the Supplier shall store the Goods until delivery takes place, and charge the Customer for all related costs and expenses (including insurance).
- 4.7 If five (5) Business Days after the day on which the Supplier notified the Customer that the Goods were ready for delivery the Customer has not taken or accepted actual delivery of them, the Supplier may resell or otherwise dispose of part or all of the Goods and, after deducting reasonable storage and selling costs, account to the Customer for any excess over the price of the Goods or charge the Customer for any shortfall below the price of the Goods.
- 4.8 If the Supplier delivers up to and including 5% more or less than the quantity of Goods ordered the Customer may not reject them, but on receipt of notice from the Customer that the wrong quantity of Goods was delivered, the Supplier shall make a pro rata adjustment to the invoice for the Goods.
- 4.9 The Supplier may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.

5. Acceptance and defective Goods

- 5.1 The Goods supplied to the Customer by the Supplier under these Conditions, shall on delivery:
  - 5.1.1 comply in all material respects with the Order;
  - 5.1.2 be free from material defects in design, material and workmanship; and
  - 5.1.3 be of satisfactory quality (within the meaning of the Sale of Goods Act 1979).
- 5.2 The Customer shall, within 3 Business Days of delivery of the Goods either at the Delivery Location or Collection Location, give written notice of rejection to the Supplier on account of any defect by reason of which the Customer alleges that the Goods do not comply with clause 5.1.
- 5.3 Subject to clause 5.4, if:
  - 5.3.1 the Customer gives notice in writing to the Supplier within 3 Business Days of delivery, that some or all of the Goods do not comply with clause 5.1;
  - 5.3.2 the Supplier is given a reasonable opportunity of examining such Goods; and
  - 5.3.3 the Customer (if asked to do so by the Supplier) returns such Goods to the Supplier's place of business at the Customer's cost,the Supplier shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full.

- 5.4 If the Customer fails to give notice as specified in clause 5.2 then the Goods shall conclusively be presumed to comply with the Order and the Specification and, accordingly, the Customer shall be deemed to have accepted the delivery of the Goods in question and the Supplier shall have no liability to the Customer with respect to that delivery (except in relation to any liability for latent defects that would not be apparent upon a reasonable inspection of the Goods).
- 5.5 The Supplier shall not be liable for the Goods' failure to comply with clause 5.1 if:
- 5.5.1 the Customer makes any further use of such Goods after giving notice in accordance with clause 5.2;
  - 5.5.2 the defect arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, commissioning, installation, use and maintenance of the Goods or (if there are none) good trade practice regarding the same;
  - 5.5.3 the defect arises as a result of the Supplier following any drawing, calculation, design or Specification supplied by the Customer;
  - 5.5.4 the Customer alters or repairs such Goods without the written consent of the Supplier;
  - 5.5.5 the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions; or
  - 5.5.6 the Goods differ from the Specification as a result of changes made to ensure they comply with applicable statutory or regulatory requirements;
  - 5.5.7 the Specification requested? by the Customer and which is used by the Supplier is incorrect or erroneous
- 5.6 If the Customer rejects any Goods which do not comply with the Order or the Specification, the Supplier will carry out an investigation to determine the reason that that Good(s) did not meet the Order or Specification and the Supplier will use its reasonable endeavours to supply the Customer forthwith with replacement Goods that are in accordance with clause 5.1.
- 5.7 The Supplier's reasonable decision as to whether the Goods comply with the Order or the Specification shall be final.
- 5.8 Except as provided in this clause 5, the Supplier shall have no liability to the Customer in respect of the Goods' failure to comply with clause 5.1.
- 5.9 The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 are, to the fullest extent permitted by law, excluded from the Contract.
- 5.10 These Conditions shall apply to any repaired or replacement Goods supplied by the Supplier.

## 6. Title and risk

- 6.1 The risk in the Goods shall pass to the Customer on completion of delivery.

- 6.2 Title to the Goods shall not pass to the Customer until the earlier of the Supplier receives payment in full (in cash or cleared funds) for the Goods and any other goods that the Supplier has supplied to the Customer in respect of which payment has become due, in which case title to the Goods shall pass at the time of payment of all such sums.
- 6.3 The Customer shall not resell the Goods, until title to the Goods passes to the Customer in accordance with clause 6.2 above.
- 6.4 Until title to the Goods has passed to the Customer, the Customer shall:
- 6.4.1 store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property;
  - 6.4.2 not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;
  - 6.4.3 maintain the Goods in satisfactory condition and keep them insured against all risks for their full price from the date of delivery;
  - 6.4.4 notify the Supplier immediately if it becomes subject to any of the events listed in clause 9.1.2 to clause 9.1.4; and
  - 6.4.5 give the Supplier such information as the Supplier may reasonably require from time to time relating to:
    - 6.4.5.1 the Goods; and
    - 6.4.5.2 the ongoing financial position of the Customer.
- 6.5 At any time before title to the Goods passes to the Customer, the Supplier may require the Customer to deliver up all Goods in its possession that have not been resold, or irrevocably incorporated into another product and if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.

## 7. Price and payment

- 7.1 The price of the Goods shall be the price set out in the Order, or, if no price is quoted, the price set out in the Supplier's published price list in force as at the date of delivery.
- 7.2 The Supplier may, by giving notice to the Customer at any time up to 5 Business Days before delivery, increase the price of the Goods to reflect any increase in the cost of the Goods that is due to:
- 7.2.1 any factor beyond the Supplier's control (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, materials and other manufacturing costs);
  - 7.2.2 any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Specification; or

- 7.2.3 any delay caused by any instructions of the Customer or failure of the Customer to give the Supplier adequate or accurate information or instructions.
- 7.3 The price of the Goods:
  - 7.3.1 excludes amounts in respect of Value Added Tax (VAT), which the Customer shall additionally be liable to pay to the Supplier at the prevailing rate, subject to the receipt of a valid VAT invoice; and
  - 7.3.2 excludes the costs and charges of packaging, insurance and transport of the Goods, which shall be invoiced to the Customer.
- 7.4 The Supplier may invoice the Customer for the Goods on or at any time after the completion of delivery.
- 7.5 The Customer shall pay each invoice submitted by the Supplier upon the earlier of:
  - 7.5.1 The point of sale for Orders submitted in store;
  - 7.5.2 within 30 days of the date of the invoice, unless otherwise agreed in writing by the Supplier.
- 7.6 All payments shall be made in full and in cleared funds to a bank account nominated in writing by the Supplier, and time for payment shall be of the essence of the Contract.
- 7.7 If the Customer fails to make a payment due to the Supplier under the Contract by the due date, then, without limiting the Supplier's remedies under clause 9, the Customer shall pay interest on the overdue sum from the due date until payment of the overdue sum, whether before or after judgment. Interest under this clause 7.7 will accrue each day at 4% a year above the Bank of England's base rate from time to time, but at 4% a year for any period when that base rate is below 0%.
- 7.8 All amounts due under the Contract shall be paid in full without any set-off, counterclaim, deduction or withholding (other than any deduction or withholding of tax as required by law).

## 8. Limitation of liability

- 8.1 The restrictions on liability in this clause 8 apply to every liability arising under or in connection with the Contract including liability in contract, tort (including negligence), misrepresentation, restitution or otherwise.
- 8.2 Nothing in the Contract limits any liability which cannot legally be limited, including liability for:
  - 8.2.1 death or personal injury caused by negligence;
  - 8.2.2 fraud or fraudulent misrepresentation;
  - 8.2.3 breach of the terms implied by section 12 of the Sale of Goods Act 1979; or



- 8.2.4 defective products under the Consumer Protection Act 1987.
- 8.3 Subject to clause 8.2, the Supplier's total liability to the Customer:
  - 8.3.1 for damage to property caused by the negligence of its employees and agents in connection with the Contract shall not exceed £10,000,000 for any one event or series of connected events; and
  - 8.3.2 for all other losses or damage which does not fall into subclause 8.3.1, shall not exceed an amount equal to the price of the Goods as specified in the Order.
- 8.4 Subject to clause 8.2, the following types of loss are wholly excluded:
  - 8.4.1 loss of profits;
  - 8.4.2 loss of sales or business;
  - 8.4.3 loss of agreements or contracts;
  - 8.4.4 loss of anticipated savings;
  - 8.4.5 loss of use or corruption of software, data or information;
  - 8.4.6 loss of or damage to goodwill; and
  - 8.4.7 indirect or consequential loss.
- 8.5 This clause 8 shall survive termination of the Contract.

## 9. Termination

- 9.1 Without limiting its other rights or remedies, the Supplier may terminate this Contract with immediate effect by giving written notice to the Customer if:
  - 9.1.1 the Customer commits a material breach of any term of the Contract and (if such a breach is remediable) fails to remedy that breach within 14 days of that party being notified in writing to do so;
  - 9.1.2 the Customer takes any step or action in connection with its entering administration, provisional liquidation or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), obtaining a moratorium, being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a receiver appointed to any of its assets or ceasing to carry on business or, if the step or action is taken in another jurisdiction, in connection with any analogous procedure in the relevant jurisdiction;
  - 9.1.3 the Customer suspends, threatens to suspend, ceases or threatens to cease to carry on all or a substantial part of its business; or
  - 9.1.4 the Customer's financial position deteriorates so far as to reasonably justify the opinion that its ability to give effect to the terms of the Contract is in jeopardy.

- 9.2 Without limiting its other rights or remedies, the Supplier may suspend provision of the Goods under the Contract or any other contract between the Customer and the Supplier if the Customer becomes subject to any of the events listed in clause 9.1.2 to clause 9.1.4, or the Supplier reasonably believes that the Customer is about to become subject to any of them, or if the Customer fails to pay any amount due under this Contract on the due date for payment.
- 9.3 Without limiting its other rights or remedies, the Supplier may terminate the Contract with immediate effect by giving verbal or written notice to the Customer if the Customer fails to pay any amount due under the Contract on the due date for payment.
- 9.4 On termination of the Contract for any reason the Customer shall immediately pay to the Supplier all of the Supplier's outstanding unpaid invoices and interest and, in respect of Goods supplied but for which no invoice has been submitted, the Supplier shall submit an invoice, which shall be payable by the Customer immediately on receipt.
- 9.5 Termination or expiry of the Contract, however arising, shall not affect any of the parties' rights and remedies that have accrued as at termination or expiry, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination or expiry.
- 9.6 Any provision of the Contract that expressly or by implication is intended to come into or continue in force on or after termination or expiry of the Contract shall remain in full force and effect.

## 10. Force majeure

Neither party shall be in breach of the Contract nor liable for delay in performing, or failure to perform, any of its obligations under the Contract if such delay or failure result from a Force Majeure Event. In such circumstances the affected party shall be entitled to a reasonable extension of the time for performing such obligations. If the period of delay or non-performance continues for 6 weeks, the party not affected may terminate the Contract by giving 14 days' written notice to the affected party.

## 11. General

### 11.1 **Assignment and other dealings.**

11.1.1 The Supplier may at any time assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with all or any of its rights or obligations under the Contract.

11.1.2 The Customer may not assign, transfer, mortgage, charge, subcontract, delegate, declare a trust over or deal in any other manner with any or all of its rights or obligations under the Contract without the prior written consent of the Supplier.

### 11.2 **Confidentiality.**

11.2.1 Each party undertakes that it shall not at any time during the Contract and for a period of three (3) months after termination or expiry of the Contract, disclose to any person any confidential

information concerning the business, affairs, customers, clients or suppliers of the other party, except as permitted by clause 11.2.2.

11.2.2 Each party may disclose the other party's confidential information:

11.2.2.1 to its employees, officers, representatives, contractors, subcontractors or advisers who need to know such information for the purposes of exercising the party's rights or carrying out its obligations under the Contract. Each party shall ensure that its employees, officers, representatives, contractors, subcontractors or advisers to whom it discloses the other party's confidential information comply with this clause 11.2; and

11.2.2.2 as may be required by law, a court of competent jurisdiction or any governmental or regulatory authority.

11.2.3 Neither party shall use the other party's confidential information for any purpose other than to exercise its rights and perform its obligations under or in connection with the Contract.

**11.3 Entire agreement.**

11.3.1 The Contract constitutes the entire agreement between the parties and supersedes and extinguishes all previous agreements, promises, assurances, warranties, representations and understandings between them, whether written or oral, relating to its subject matter.

11.3.2 Each party agrees that it shall have no remedies in respect of any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in the Contract. Each party agrees that it shall have no claim for innocent or negligent misrepresentation or negligent misstatement based on any statement in the Contract.

11.4 **Variation.** No variation of this Contract shall be effective unless it is in writing and signed by the parties (or their authorised representatives).

11.5 **Waiver.** No failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.

11.6 **Severance.** If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed deleted, but that shall not affect the validity and enforceability of the rest of the Contract. If any provision of the Contract is deemed deleted under this clause 11.6 the parties shall negotiate in good faith to agree a replacement provision that, to the greatest extent possible, achieves the intended commercial result of the original provision.

**11.7 Notices.**

- 11.7.1 Any notice or other communication given to a party under or in connection with the Contract shall be in writing and shall be:
- 11.7.1.1 delivered by hand or by pre-paid first-class post or other next working day delivery service at its registered office (if a company) or its principal place of business (in any other case); or
  - 11.7.1.2 sent by email to [sales@metalgoods.co.uk](mailto:sales@metalgoods.co.uk) if to the Supplier or to the email address specified in the Order if to the Customer.
- 11.7.2 Any notice or communication shall be deemed to have been received:
- 11.7.2.1 if delivered by hand, at the time the notice is left at the proper address;
  - 11.7.2.2 if sent by pre-paid first-class post or other next working day delivery service, at 9.00 am on the second Business Day after posting; or
  - 11.7.2.3 if sent by email, at the time of transmission, or, if this time falls outside business hours, when business hours resume. In this clause, business hours means 8.30am to 4.30pm Monday to Friday on a day that is not a public holiday in the place of receipt.
- 11.7.3 This clause does not apply to the service of any proceedings or other documents in any legal action or, where applicable, any arbitration or other method of dispute resolution.

**11.8 Third party rights.**

Unless it expressly states otherwise, the Contract does not give rise to any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Contract.

- 11.9 **Governing law.** The Contract, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation, shall be governed by and construed in accordance with the law of England and Wales.

- 11.10 **Jurisdiction.** Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with the Contract or its subject matter or formation.